

# Customer Identification Form

(to be collected for each applicant and guarantor and loan signatory)



Phone: 1300 334 336  
Fax: 1300 434 336  
Email: scenarios@betterchoice.com.au  
Website: www.betterchoice.com.au  
Office: Level 5, 50 Cavill Avenue Surfers Paradise QLD 4217  
Postal: PO Box 845 Surfers Paradise QLD 4217

NB: If you have not completed a face-to-face verification, please direct your customer to pepper.clientid.com.au to arrange for their identity verification to be completed.

## A1) PERSONAL INFORMATION

Title	<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/> Other		Date of Birth	/ /
Full legal name as per birth certificate/passport	Given Names	Surname		
Address	Street	Suburb	State	Postcode

## A2) VERIFICATION USING ORIGINAL DOCUMENTS - SATISFY ONE OF THE CATEGORIES BELOW:

**IMPORTANT:** The documents produced must be current, except for an expired Australian passport which has not been cancelled and was current within the preceding 2 years.

Minimum document requirements	
<input type="checkbox"/> 1	Australian passport or foreign passport <b>plus</b> Australian drivers licence or photo card <b>plus</b> change of name or marriage certificate if necessary
<input type="checkbox"/> 2	Australian passport or foreign passport <b>plus</b> full birth certificate or citizenship certificate or descent certificate <b>plus</b> Medicare or Centrelink or Department of Veterans Affairs card <b>plus</b> change of name or marriage certificate if necessary
<input type="checkbox"/> 3	Australian drivers licence or photo card <b>plus</b> full birth certificate or citizenship certificate or descent certificate <b>plus</b> Medicare or Centrelink or Department of Veterans Affairs card <b>plus</b> change of name or marriage certificate if necessary
<input type="checkbox"/> 4	(a) Australian Passport or foreign passport <b>plus</b> another form of government issued photographic identity document <b>plus</b> change of name or marriage certificate if necessary <b>OR</b> (b) Australian Passport or foreign passport <b>plus</b> full birth certificate <b>plus</b> another form of government issued photographic identity document <b>plus</b> change of name or marriage certificate if necessary

**IMPORTANT:** If documentation is not written in English, an original English translation must be provided by an approved translation service.

## A3) BROKER DECLARATION

I,

being a Pepper accredited broker acknowledge and confirm that I met with the customer face to face and performed a Verification of Identity (VOI) which took place at:

On

- The identification relates to the customer with details provided in A1, and
- The original identification documents as listed in A2 of this form were produced to me and copies of these documents signed; dated and endorsed by me as true copies are attached to this form, and
- The customer appeared to have similar facial characteristics to the person in the photographs included in the original identity documents; and
- The customer speaks and understands English fluently. If not, the interview was conducted in .

Signature  Date

You must notify Pepper's Credit Team on 1800 737 737 if you have any concerns in relation to the customer or the documents provided. Clear copies of original documents signed, dated and endorsed by the Pepper accredited broker and used to identify the customer to be sent to Pepper Group Limited - [origination@pepper.com.au](mailto:origination@pepper.com.au) or fax 02 9463 4666

Better Choice Home Loans Pty Ltd & Better Choice Commercial (a division of Better Choice Home Loans Pty Ltd) 2000-2017 ABN 79 095 728 868 | Australian Credit Licence 378333. Credit provided by Pepper Finance Corporation Limited ACN 094 317 647. Pepper Group Limited ACN 094 317 665 Australian Credit Licence Number 286655, is the servicer of loans made by Pepper Finance Corporation Ltd ACN 094 317 647.

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